

B&B VILLA ANGELA LUXURY COUNTRIES SUITES

Via S. Cosimo delle Vigne n. 780 - Polignano a Mare (BA)

Privacy Policy

With reference to the provisions of the Decree. N. 196/03, we inform you (Art. 13) that the personal data you provide by e-mail or in person, are used exclusively for the management of the activities permitted by law. Some data are required in order to activate the procedure. Refusal to communicate your data makes it impossible to supply the requested service.

Also please note that all public areas are constantly under video surveillance for the sole purpose of the safety of guests.

Your data will not be used for any other purpose than that provided by law or disclosed to third.

The data processing is done manually and / or automatically. Owner and manager of data processing is Mr Giovanni Morelli, Strada comunale S. Cosimo delle Vigne 780 - 70044 Polignano a Mare, to which you may contact to integrate, modify or delete your data or oppose in whole or in part to their use for the aforementioned, as provided in Art. 7 of Legislative Decree. N. 196/2003.

Rules and conditions of service

1. Villa Angela Luxury Countries Suites provides housing and services, with single double or triple rooms, with the option of single use, equipped with toilets and placed in a property unit.

Parking, while being fenced with video surveillance is not guarded.

The receptive structure is not a hotel, but a residence turisticaextraalberghiera not covered by any insurance policy. Therefore in case of theft or other unpleasant incidents, the business owners are not in any way responsible for damages suffered by customers.

2. RECEPTION - The B & B Villa Angela Countries Luxury Suites offers a reception service from 15.00 onwards, but a different time can be agreed in advance and, therefore, the delivery of the keys must be programmed in advance.

3. RESERVATIONS, DEPOSIT AND PAYMENT OF STAY - The reservation can be made by applying online or by e-mail, fax, telephone or in person. They must be disclosed their personal information, a telephone number, an e-mail, the holiday period and the number of persons.

The reservation is confirmed with the payment, to be made within 48 hours of receiving the email confirmation, a deposit equivalent to one third of the amount due. The booking of a holiday or acceptance of the room involves the acceptance of all the provisions contained in these Rules.

Full payment of the balance due upon arrival, before handing over the keys. Early departures will not be deducted from the cost of the stay, which must be paid in full.

4. EARLY WITHDRAWAL - The early termination of accommodation is possible only by written notice at least 15 days prior to arrival, in which case it will be refunded 50% of the deposit paid, less a minimum amount of € 30.00 for costs and expenses. In case of non-compliance with the minimum period of notice, the full amount of the deposit will not be returned. If, for any reason, the management was forced to cancel the reservation, the same undertakes to give immediate notice to the client and to reimburse the full amount paid as a deposit. Additional claims will not be considered.

5. CHECK-IN - On arrival, Visitors are required to complete the form of Public Safety and to sign a copy of these regulations, and to deliver an identity document.

The reception service and delivering the keys to the room and to the living area, the remote control of the electronic gate and alarm system is carried out from 15.00 onwards, but this time may vary. We recommend, in any case, a previous contact with the clerk. In any case, entry into the chamber does not occur before 15.00 unless otherwise agreed telephone.

Late arrivals and early departures must be communicated to the Directorate, and involving in any case the payment of the entire booked period. Delays than 10.30 am of the day following the date of arrival, if available, will be a cancellation.

6. HOUSING AND SERVICES - Each room is delivered fully furnished, heating and air conditioning, TV, WiFi connection, direct connection LAN socket, blankets and pillows, a supply of bed linen and towels. The price includes the supply of water, electricity, gas and final cleaning, the use of the kitchen and the pool, while excluding cleaning and linen change during your stay. Any change of linen during the stay may be required in advance, by paying its cost.

7. CHECK-OUT - The release of the room is provided by 10.00. If there are any changes in the program start, the customer can pocket the keys in the mailbox located at the main entrance of the hotel, near the gate. In the event that the host intends to stay in the sun in the common areas than 10.00 am, it has to bear an additional cost of € 15.00 per capita, that allows a late check-out until 18.00.

8. RULES OF CONDUCT AND RESTRICTIONS - Be attention to the use of the kitchen and the toilets, in the correct sockets and electrical equipment, and in any case of any attention that it is useful and necessary for conservation and maintenance of the room and common areas.

Any deficiencies, problems or anomalies that occurred during the stay must be immediately available - even by telephone - the Directorate, which will in the minimum time needed to restore, otherwise damage and the lack of objects will be charged to the customer at the end of the stay the same.

It's forbidden to light fires inside the park; hang clothes or clothes in the common or on the facades of the building; use TV, stereo and other equipment in high volumes, causing inconvenience to other guests (in particular will have to be respected the quiet hours from 22.00 to 8.00); it is forbidden to hang pictures on the walls or move furniture and furnishings; It is prohibited in any way cause damage to plants and trees; it is forbidden to bring dogs or other animals, both inside and outside; it is forbidden to bring alcohol, weapons, drugs or prostitutes, on pain of immediate termination of the contract and the departure of the guests.

9. OTHER GUESTS - Customers are required to communicate in advance the presence, in the building or room, of other people that can be accommodated at a cost of € 15.00 per person, unless authorized by the Direction.
10. PARTY - The customer hereby accepts the possibility that in the common areas of the structure may be held outside party and / or private parties organized by the direction of the villa angela, without any prior notice.
11. RESPONSIBILITY FOR DAMAGES - will be charged to the customer, at the end of the stay, all expenses related to damage caused to the property or furniture and accessories found there, inside and outside it, caused by his guilt in use or in the custody of the property, with regard to sanitation facilities, and the use of the kitchen and / or the loss of tools, pots and furniture, in addition to greater damages if such damages should not be provided by the customer at the time of release. Similarly, in case of loss of keys only access to the room will be charged the amount of € 30.00, in the event of lost keys, the remote control of the gate opening and the key Proximity Warning System, will incur a charge of € 50.00.

The Management and its staff keep a copy of the keys of the property, where they can enter at any time for interventions and controls as they think fit.

12. WAIVER OF LIABILITY - The structure, according to current legal requirements on the subject, is not required, and provides no insurance coverage, even in the event of theft or other damage caused by others in the building and housing units. The Customer expressly exempts the owner of the structure from any liability for direct or indirect damages that may derive from the fact negligent or malicious of other guests or of third parties or employees. Releasing him, also, any liability in the event of disruption of services. The customer exempts the holder from liability for any damaging event, intentional or negligent, due to third parties for damage to property and persons. It is also excluded any liability structure for loss of personal property in the building or the parking lot.
13. STATEMENTS OF CUSTOMER - The customer declares to have read in advance the B & B Villa Angela Countries Luxury Suites and the room assigned to him and to accept it as seen and liked in the conditions in which it is delivered. The customer has taken note of the property and aforementioned states to find it in good repair, that meets your needs and your complete satisfaction, fully furnished.

The customer starts to hold property with the delivery of the keys, and undertakes to keep it with the diligence of a good father for the duration of the stay and up to delivery of the same, and is directly responsible to the owner and third parties for damage caused by spillage of water, gas leaks, etc., as well as any other abuse or careless use of the rented property. It is also responsible for damage caused by people who he has admitted, even temporarily, the use or enjoyment of the property.

14. Any dispute will be settled by the Court of Monopoli.
15. The management and staff of B & B Villa Angela Countries Luxury Suites are authorized to enforce compliance with this Regulation and the Management reserves the right to ward off unwanted guests, who do not conform.

Polignano a Mare, ___ / ___ / _____

B&B Villa Angela Luxury Countries Suites

**To express acceptance
The Costumer**

To express acceptance of the points n. 1,2,3,4,5,6,7,8,9,10,11,12,13,14,15.

The Costumer
